



CH CARE
Complete Home Care



CH Care Limited
Office 313, 275 Deansgate,
Manchester, M3 4EL

Instruction to your bank or building society to
pay by Direct Debit

Name of account holder

Service User Number

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Bank/Building Society account number

Reference

Branch sort code

Instruction to your Bank or Building Society Please pay CH Care Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with CH Care and, if so, details will be passed electronically to my bank/building society.

Name and full postal address of your
Bank/Building Society

Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit CH Care Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request CH Care to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by CH Care or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society – if you receive a refund you are not entitled to, you must pay it back when CH Care asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify CH Care